



# NGDV – Technical Bulletin

**Title:** NGDV Exiting Transport Mode

**Number:** NGDVTB0001

**Revision:** -

**Classification:** Highly Restricted



Exceeding Customer Expectations through Continuous Improvement

# NGDV Technical Bulletin

## NGDV Exiting Transport Mode

Revision Record	
Revision	Change Description
-	Initial

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## **INTRODUCTION**

### **Initial Concern**

In order to reduce 12V battery drain while the NGDV is being transported from the assembly plant, all vehicles are put into Transportation Mode which will be indicated by a message on the front dashboard. After the vehicles are unloaded at their final destination, they will need to be taken out of Transportation Mode.

### **Suspect Population**

All ICE and BEV NGDV's

### **Procedure and Material List**

See process outlined below.

### **Frequently Asked Questions**

**Q:** Are all NGDV's affected and in need of this procedure?

**A:** Yes

**Q:** What happens if the vehicle is not removed from transport mode?

**A:** The NGDV will not function as intended. The message "Transportation Mode Contact Dealer" will remain present on both the dash and overhead display. Certain features, such as the security system, will not operate correctly. Vehicle will remain in transport mode until it is either manually removed or the vehicle reaches 126 miles on the odometer.

## **REWORK TOOLS AND MATERIAL LIST**

### **Tools**

- No tools required

### **Consumables**

- No consumables required

### **Personnel Requirements**

- Procedure: 0.1 Total Man Hours
- 1 person will be required for this job.

## PROCEDURE

When the NGDV is in Transport Mode the following message will appear on the dash:



- 1) Ensure vehicle is turned off and parked on a flat, level, solid surface.
- 2) Without depressing the brake pedal, press the START/STOP switch once and wait for chimes to stop.
- 3) Within a 10s period, accomplish the following:
  - A) Press and release the brake pedal 5 times then
  - B) Activate the hazard lights twice (on-off-on-off)
- 4) Confirm Transport Mode message is no longer present in the instrument cluster.

### Revision History

Revision	Date	Description	Requestor
-	7-16-2024	Initial Draft	J.P.

### Contact Information

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