



**NGDV – Technical Bulletin**

<b>Title:</b> Shelf Sharp Edge/Burr Removal	
<b>Number:</b> NGDVTB016	<b>Revision:</b> 1
<b>Classification:</b> Highly Restricted	

Exceeding Customer Expectations through Continuous Improvement



# NGDV Technical Bulletin

## Shelf Sharp Edge/Burr Removal

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## **INTRODUCTION**

### **Initial Concern**

Shelves on the interior of Next Generation Delivery Vehicles may contain burrs or sharp edges. This procedure identifies how to locate and remove burrs or sharp edges.

### **Suspect Population**

All ICE and BEV NGDV's built prior to 01/22/2026 (Asset IDs 5A00422, 5B00074, 5C00508)

### **Procedure and Material List**

See process outlined below.

### **Frequently Asked Questions**

**Q: Are all NGDV's affected and in need of this procedure?**

**A: No, if you find a sharp edge or burr on any shelves for the NGDV; the procedure outlined below should be followed.**

## **REWORK TOOLS AND MATERIAL LIST**

### **Tools**

- Standard Metal File

### **Consumables**

- No consumables required

### **Personnel Requirements**

- Procedure: .3 Total Man Hours
- 1 person will be required for this job.

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**PROCEDURE**

1. Examine shelf to identify any sharp edges or burrs. If you find a sharp edge or burr, proceed to steps 2 through 4.



2. If you find a sharp edge or burr on one or any of the shelf sides, use a standard metal file to “break” the sharp edge and file down the edge/burr to a smooth surface.
3. Submit a warranty claim in OneWarranty for the time spent repair the shelf or shelves. Fifteen minutes (.3 hours) is allotted for this repair if all three shelves require some level of repair.
4. Procedure is complete. Return the truck to service.

Revision	Date	Description	Requestor
1.2	4/29/26	Amended language in step 1	USPS

**Contact Information**

NGDV Product Support Line - 1 (800) 830-3554